

In partnership with

**truenorth**  
community services



**Consumers Energy**

*Count on Us*



## CUSTOMER ASSISTANCE DAY (CAD)

Tuesday, December 6, 2016 - 10:00 am to 4:00 pm  
Wednesday, December 7, 2016 - 10:00 am to 4:00 pm  
Thursday, December 15, 2016 - 10:00 am to 4:00 pm

**Victorious Believers Ministries Church**  
624 S. Outer Drive, Saginaw, MI 48601

Do you need utility assistance? Consumers Energy's CARE is a program that allows you to make affordable monthly payments based on your income. You must have income and qualify to receive bill payment assistance.

**Make sure you bring the following documents with you to apply:**

- ⇒ You must be a Consumers Energy account holder.
- ⇒ Account holder must provide valid copies of their ID and Social Security card (must be 18 years or older to apply). You must also bring all 9-digit Social Security numbers for each household member.
- ⇒ Address on ID must match the service address of the account. If not, you must provide another document validating the address for the account holder/applicant.
- ⇒ Proof of all household income, child support, unemployment, cash assistance (FIP), adoption subsidy/direct care, worker's compensation, alimony, interest annuities or dividends, self-employment. **(NO BANK STATEMENTS ACCEPTED as proof of income)**
- ⇒ Copy of your Consumers Energy most recent utility bill.

To get an application to fill out before the event, visit our website [www.truenorthservices.org](http://www.truenorthservices.org) and print the application for CARE from our home page.

***\*Incomplete applications will delay the processing period***